



Our Commitment To Our Customers

March 20, 2020

Dear Valued Customers,

The Coronavirus situation is rapidly evolving and we want to assure you that Noritsu is regularly monitoring and following the recommendations of the World Health Organization and Centers for Disease Control. As the Coronavirus continues to spread across the country, our first priority is the safety and well-being of our employees, customers, families, and the communities in which we live and work.

Please be assured that we remain committed to meeting the needs of our customers as well as to their continued success. We have business continuity plans and protocols in place to allow us to operate with as little disruption as possible. At this point, we have only minimal concerns with our supply chain and our ability to supply our products and services to you. We do not foresee any areas of risk based on what is currently known. We have multiple warehouses, extra stock on hand, and various contingency plans in place and have implemented supportive and flexible policies for our staff.

Noritsu will continue to monitor this fluid situation and will use every effort to continue delivering quality service to you. Please be assured that Noritsu is committed to doing our best to support you via whatever alternative means are possible, without putting the safety of our employees, and your patients and staff at risk.

Thank you for your understanding as we all work through this difficult time together. It is our utmost hope that you and your families are safe.

Sincerely,

Go Yoshii,
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